



Sean Vandenberg <sean.m.vandenberg@gmail.com>

Your Amazon.com inquiry

1 message

Amazon <no-replies-appeals@amazon.com>
Reply-To: Amazon <no-replies-appeals@amazon.com>
To: sean.m.vandenberg@gmail.com

Wed, Apr 16, 2025 at 3:35 AM



Hello SHISS,

Thank you for providing us with information on your efforts to stay compliant with Amazon selling policies. We removed listing restrictions and the Account Health policy violation record for the following content:

ASIN: B07N93XF4Z

Title: DERMORA Golden Glow Under Eye Patches (20 Pairs Eye Gels) – Rejuvenating Treatment for Dark Circles, Puffy Eyes, Refreshing, Revitalizing, Travel, Wrinkles

Complaint ID: 17568960741

In our efforts to protect our customers, we sometimes err on the side of caution. We apologize for any inconvenience this has caused.

What if my listing is still inactive?

Please complete the steps below if your offer is inactive:

1. In the Inventory section of Seller Central, select Manage Inventory (<https://sellercentral.amazon.com/inventory/>).
2. Search for the offer in question, or select Fix Stranded Inventory.
3. Click Edit on the right of the inactive offer.
4. Click "Save and finish".

Allow up to 10 to 15 minutes for the listing to be reinstated. If the ASIN or offer is not reinstated after completing the steps above, there may be additional reasons why these listings were deactivated.

Review and resolve any remaining issues by visiting your Account Health page (https://sellercentral.amazon.com/performance/dashboard?ref=tag=email_reinstate), or you can select Account Health on the home screen of the Amazon Seller app on your iOS or Android device. The Account Health page shows how well your account is performing against the performance metrics and policies required to sell on Amazon.

We're here to help.

If you have questions about managing your inventory, visit Seller Central (<https://sellercentral.amazon.com/gp/help/201186860>) or contact us (<https://sellercentral.amazon.com/cu/contact-us>).

Thank you,

Amazon.com